

## Video Visitation

Video visitation may be available. Please contact the institution for more information.

Approved visitors may visit [www.jpays.com](http://www.jpays.com) for additional information

## Visiting - **\*NEW VISITING GUIDELINES EFFECTIVE 2 JANUARY 2019**

Please do not plan on arriving at the institution prior to 15 minutes before visiting hours. [Click here for additional information.](#)

- Visiting is by on-line reservation only. [Please click here to make online visit reservations.](#) You  
may also use Android Mobile App: "GTL VisMobile"



- Visitor web page - <https://ohdoc.gtlvisitme.com/app>
- GTL Visitor Support number - (855) 208-7349
- GTL Visitor Support email - [visitorsupport@gtl.net](mailto:visitorsupport@gtl.net)
- Each Visitor (including children) must register on-line and receive a visitor ID number.
- The Northeast Reintegration Center Visiting hours and days are as follows:
  - Saturdays, Sundays, and Tuesdays**
    - 1st session - 8 am to 12:30 pm
    - 2nd session - 1 pm to 5:30 pm (VISITORS WILL NOT BE PROCESSED IN BETWEEN 1:30pm - 2pm)
  - Mondays**
    - 1st session - 9 am to 1:30 pm (VISITORS WILL NOT BE PROCESSED IN BETWEEN 1:30pm - 2pm)
    - 2nd session - 2 pm to 6:30 pm
- Visiting hours are subject to change without notice. You will receive an email notification if your visit has to be rescheduled. You are therefore strongly encouraged to provide GTL with a valid email address when you register on-line.*
- \*\*Visitors currently approved may create an account, then unit staff will be notified to confirm it in the system (up to 5 business days). Once it is confirmed, reservations may be scheduled via internet on the GTL site.**
- \*\*New applicants will be required to complete an application form (hard copy) and submit it with the supporting documentation. Potential visitors may create an account however, the review of documentation and confirmation on-line must occur prior to receiving approval for scheduling visits on the GTL site.**
- When making online reservations, all visitors being scheduled for the visit **MUST** be listed on the reservation and all visitors must be visitors who have been first APPROVED at the Institution. [Click here for additional information.](#)
- Visits are scheduled between 5 and 30 days in advance.