

Ohio VINE is an automated service that allows you to track an offender's custody status over the phone or internet in Ohio's county jails, Department of Rehabilitation and Correction, and Department of Youth Services. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

*Write down the following information, tear off this panel, and keep in a safe place:*

**Offender Name**

**Offender/Booking Number**

**Your four-digit PIN**

- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.
- VINE is confidential.



Search for "VINELink"  
from your mobile device app store.

## ADDITIONAL VICTIMS SERVICES FROM THE OHIO DEPARTMENT OF REHABILITATION AND CORRECTION

The Ohio Department of Rehabilitation and Correction (ODRC) also offers information, referral, and advocacy services for crime victims whose offender is in the adult corrections system. ODRC also provides a registration and notification service for information about ODRC offenders. This is separate from the VINE service.

Per Sub S.B. 160 Robert's Law, victims are encouraged to register with DRC for written notifications and additional services.

To register for separate offender notification:

- Call the Ohio Department of Rehabilitation and Correction at 1-888-842-8464
- Visit the ODRC website at [www.drc.ohio.gov/web/victim.htm#VINE](http://www.drc.ohio.gov/web/victim.htm#VINE) to download the registration form.

## DEPARTMENT OF YOUTH SERVICES

Juvenile offender status is only accessible by having the juvenile's offender identification number. The Ohio Department of Youth Services (ODYS) can provide the ID number to victims so they can register for notifications.

VINE juvenile information and registration are only available through the Ohio VINE toll-free number.

ODYS also offers information, referral, and advocacy services for crime victims with juvenile offenders in the Ohio department of Youth Services. This is separate from the VINE service. To register for separate ODYS offender notification and services, please call 1-800-872-3132.

## IMPORTANT!

**Do not rely solely on VINE for your safety.** Make this service a part of your overall safety plan. If you feel you may be at risk, take precautions if the offender has already been released.

If you feel you are in danger, call 911.



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## Ohio VINE Service

Information & Notification for  
Offender Custody Status

VICTIMS HAVE  
THE RIGHT TO KNOW.



1-800-770-0192  
TTY: 1-866-847-1298  
[www.vinelink.com](http://www.vinelink.com)



A service provided by the Ohio Attorney General, Dave Yost, in partnership with the Buckeye State Sheriffs Association, Ohio Department of Rehabilitation and Correction, Ohio Department of Youth Services and Appriss.

## OHIO VINE SERVICE

### CUSTODY INFORMATION

To access offender custody information:

- Call 1-800-770-0192
- TTY users call 1-866-847-1298
- Visit [www.vinelink.com](http://www.vinelink.com)
- VINE Mobile and Mobile Patrol

### REGISTRATION

You can register to receive notifications related to custody status. You must register separately for each type of notification.

If registering a phone number for call, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

To register your email address, either call the Ohio VINE and press zero to speak with an operator or visit [www.vinelink.com](http://www.vinelink.com). Email notifications do not require a PIN.

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-800-770-0192 or go to [www.vinelink.com](http://www.vinelink.com) and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.

### NOTIFICATION

You will be notified about the following events:

- **County Jails** - General Release, Transfer, Escape, Death, Other
- **Department of Rehabilitation & Correction**
  - General Release, Death, Transfer (from state prison to state prison), 90 and 45 days before a parole hearing, parole revocation (notification if the offender is returned to prison), release from parole, Transitional Control Review
- **Department of Youth Services** (must have DYS youth number to register) - General Release, Escape, Death

When VINE calls, listen to the message then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

No PIN is required for email or text notifications. You will receive one email when there is a change in custody.

### NOTIFICATION METHODS

- Phone Voice Message and/or
- Text Message and/or
- Email message

### TRANSFER OF OFFENDERS

When offenders are transferred to other agencies VINE registration STOPS.

The VINE Registration expires automatically when offender is transferred.

Individuals must re-register for VINE with the new agency.

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### Ohio VINE Service

1-800-770-0192 | TTY: 1-866-847-1298

[www.vinelink.com](http://www.vinelink.com)

## VICTIM RESOURCES

### Ohio Attorney General's Office

*Crime Victims Service*  
[www.ohioattorneygeneral.gov/victim](http://www.ohioattorneygeneral.gov/victim)  
1-800-582-2877

### Ohio Crime Victim Justice Center

[www.ocvjv.org](http://www.ocvjv.org)  
[www.victimsrighthstoolkit.org](http://www.victimsrighthstoolkit.org)  
(614) 848-8500  
1-866-665-3330

### ACTION OHIO - Coalition for Battered Women

[www.actionohio.org](http://www.actionohio.org)  
(614) 825-0551  
1-800-770-0192

### Mothers Against Drunk Driving

[www.madd.org](http://www.madd.org)  
1-877-623-3435

### Ohio Alliance to End Sexual Violence (OAESV)

[www.oaesv.org](http://www.oaesv.org)  
(216) 658-1381  
1-888-886-8388 (toll-free)

### Ohio CASA - Court Appointed Special Advocates

[www.ohiocasa.org](http://www.ohiocasa.org)  
(614) 224-2272

### Ohio Coalition for Adult Protective Services

[www.ocapsOhio.org](http://www.ocapsOhio.org)  
(614) 859-5071

### Ohio Department of Rehabilitation and Correction

[www.drc.ohio.gov/victims/registration](http://www.drc.ohio.gov/victims/registration)  
1-888-842-8464

### Ohio Department of Youth Services

*Victim Services*  
[www.dys.ohio.gov](http://www.dys.ohio.gov)  
(614) 644-6416  
1-800-872-3132

### Ohio Domestic Violence Network

[www.odvn.org](http://www.odvn.org)  
1-800-934-9840

### Ohio Victim Witness Association (OVWA)

[www.OVWA.org](http://www.OVWA.org)  
(614) 787-9000

### Parents of Murdered Children

[www.pomc.org](http://www.pomc.org)  
1-888-818-7662