

Franklin & Surrounding Counties Community Partner Status

5/12/20

NAME	PHONE	EMAIL/WEBSITE	CURRENT STATUS
Franklin County Office of Justice Policy & Programs	Paige: 614-525-4104	Website: https://jpp.franklincountyohio.gov/	Call for case-by-base information about reentry resources, M-F 9AM-3PM
Central Ohio Restored Citizens Collaborative	Zach: 614-733-4348	Website: https://www.centralohiorcc.com/	Call for case-by-base information about reentry resources, M-F 9AM-3PM
Columbus Metropolitan Libraries	614-645-2275	Website: https://www.columbuslibrary.org/	All 23 locations closed through May 2. Digital library is free and available 24/7.
Ohio Department of Health	1-833-4-ASK-ODH	Website: www.coronavirus.ohio.gov	Get information about COVID-19. Call center open 7 days a week from 9AM-8PM.
Franklin County Department of Health	Use ODH hotline.	Website: https://covid-19.myfcph.org/	Get local information about COVID-19.
Columbus Public Health	614-645-1519	Website: https://www.columbus.gov/coronavirus/	Get information about COVID-19 and local resources.
Ohio Attorney General's Office	N/A	Website: https://www.ohioattorneygeneral.gov/Media/Coronavirus-Resources-Guidance	Find Coronavirus information and resources, including information about stimulus checks, taxes, voting & scams
Ohio Secretary of State	N/A	Website: https://olvr.ohiosos.gov/	On-line services: Register to vote or update voter registration, request absentee ballot, find information about local boards of elections.
Ohio Department of Job and Family Services - Office of Unemployment Insurance Operations	1-877-644-6562	Website: https://unemployment.ohio.gov/PublicSelfServiceChoice.html	Cannot apply in person. File online 24/7 or by phone with extended call center hours (7AM-7PM Mon-Fri, 9AM-5PM Sat, 9AM-1PM Sun). For any other calls, regular business hours are 8AM-5PM Mon-Fri.
Franklin County Department of Job and Family Services	1-844-640-6446	Website: https://jfs.franklincountyohio.gov/ Customers may also apply for Cash, Food and Medical benefits online at http://benefits.ohio.gov or by phone	Opportunity Centers open reduced hours (8AM-noon Mon-Fri). Procedures in place to limit the number of customers in the center at one time and expedite customer flow. Recommend

		dialing our County Shared Services Line 1-844-640-6446.	using online services and/or telephone options. <i>APA clients should contact their PO or Reentry Coordinator to connect with the JFS Reentry Outreach Team.</i>
Ohio Means Jobs – Columbus-Franklin County	614-559-5052	Website: https://www.omjfc.org/	Office closed. Talent Development Specialists available by phone and email. Offering virtual workshops and hiring events on the website.
Franklin County Child Support Enforcement Agency	Client Information Line: 614-525-3275	Email: Franklin_CSEA_CustomerAssistance@jfs.ohio.gov Website: https://support.franklincountyohio.gov/ Child Support Customer Service Portal: http://jfs.ohio.gov/Ocs/CustServWebPortalWelcome2.stm Make a Payment: https://support.franklincountyohio.gov/Make-a-Payment	Lobby closed to the public. Payment Window open with limited hours: 8AM-12PM Mon-Fri with staff reduced by 50%. Recommend use of phone, email or on-line options.
Franklin County Municipal Court Self Help Center	N/A	http://www.fcmselfhelpcenter.org/	Closed to the public. Center staff available to answer questions via chat function on the website, weekdays from 9AM-3PM. Brief Advice clinics and Housing Stability Workshops cancelled until further notice.
Ohio Bureau of Motor Vehicles	844-644-6268	Website: https://bmv.ohio.gov/	Offices closed and all services discontinued except for issuance and renewal of commercial driver licenses and commercial knowledge exams at select locations. Expiration of current licenses and identification cards will be extended. Check website for on-line services. Live chat for questions available 8AM-5PM Mon-Fri.
Ohio Department of Health – Vital Statistics	614-466-3543	Email: vitalstat@odh.ohio.gov Website: https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/vital-statistics/Vital-Statistics	Office closed; staff working remotely. Birth certificates can be requested on-line but may be delayed. Email to start the process.

Columbus Public Health – Vital Statistics		Email: VS@columbus.gov Website: https://www.columbus.gov/publichealth/programs/Birth-and-Death-Records/	Walk-in services for birth certificates not available. Applications can be submitted by phone or mail or on-line through vitalchek.
Vitalchek	877-648-0605	Website: www.vitalchek.com	May be delays in on-line requests and customer service inquiries.
Social Security Administration	Downtown Columbus: 1-866-964-1723 Columbus West: 1-866-656-0178 Worthington: 1-866-789-0957 National: 1-800-772-1213	Website: https://www.ssa.gov/	Critical services continue, but offices closed for in-person services. Check the website for available on-line services before calling a local field office or national hotline.
HandsOn Central Ohio	For resources, dial 2-1-1 or call 614-221-6766. For the Foodline, call 614-341-2282 or text “Food” to 614- 702-7772	Website: https://handsoncentralohio.org/ Instagram: handsoncentralohio	Normal operations. Call or search website 24/7.
Central Ohio Transit Authority	614-228-1776	Website: https://www.cota.com/ Subscribe for rider alerts: https://www.cota.com/rider-alerts-subscribe/	Fare collection temporarily suspended. Major service changes with some lines not in service. Essential travel only. Riders must wear a face mask (medical or home-made).
NetCare Access	Anyone in crisis is encouraged to call the Netcare Crisis Line at 614-276-2273 (CARE) for further assistance and information.	Website: http://netcareaccess.org/ Instagram: netcareaccess	Not accepting walk-ins, law enforcement referrals or other referrals at this time. All other Netcare Access services are fully operational; the above applies to Crisis Services only.
Primary One Health	614-645-5500	Website: https://www.primaryonehealth.org/	If you experience unusual respiratory illness symptoms such as fever, cough, difficulty breathing, and fatigue please CALL YOUR PRIMARYONE HEALTH PRACTITIONER FIRST FOR ADVICE AND GUIDANCE.
Faith Mission Health Center	614-224-6617 (Option 3 to schedule an appointment)	Website: https://ssnetworkofhope.org/faithmission/services/health-center/	Not accepting walk-in patients. Call to schedule an appointment.

The PEER Center	Warmline available 9AM-3AM daily. 614-358-TALK (8255)	Email: info@thepeercenter.org Website: https://thepeercenter.org/ Instagram: the_p.e.e.r_center	In-person peer support services are suspended. Warmline hours expanded.
The Open Shelter	614-222-2885	Email: openshelter@att.net Website: http://theopenshelter.org/	Open regular hours (10AM–2PM Mon–Fri). Using social distancing; limited number of people allowed inside at one time.
The Columbus Dream Center	N/A	Website: https://www.columbusdreamcenter.org/	No indoor services provided. Providing breakfast bags and to-go lunches and dinners Mon-Fri.
Legal Aid Society of Columbus	Main: 614-224-8374 Intake: 614-241-2001	Website: https://www.columbuslegalaid.org/	Office closed; not accepting walk-ins. For immediate help, please contact our intake department 9:30AM-3:30PM Mon-Fri.
Alvis Reentry Center	614-252-0660	Website: https://alvis180.org/ Instagram: 180degreeimpact	Call first; minimal staff on-site. Will coordinate remote services. 8:30AM-4:30PM Mon-Fri.
IMPACT Community Action	614-252-2799	Website: https://www.impactca.org/ Instagram: impactcommunityaction	Open regular hours (8AM-5PM Mon-Fri) for essential services. Some services suspended or postponed. Providing Reentry Program by video mid-April. Call Todd Lewis to enroll.
CEO – Center for Employment Opportunities	General: 614-708-0888 – Direct: 614-852-4483	Email: awilliams@ceoworks.org Website: www.ceoworks.org	Office is closed but staff are available normal hours (8:30 AM-4:30PM Mon-Fri). Operations are limited.
MCS TOUCH	614-338-8733	Email: touchagency@mcstouch.org Website: http://mcstouch.org/	Programming suspended, but staff are available by phone or email 9AM-7:30PM Mon-Thurs 9AM-3PM Fri. Currently incarcerated individuals (ODRC) who are TOUCH pre-release program participants can communicate with TOUCH staff through JPay.
JO.I.N. (Joint Organization for Inner City Needs)	614-241-2530	Website: https://columbuscatholic.org/join	Open reduced hours (10:30 AM-1:30PM Mon-Thurs) for essential needs only. Unable to assist with birth certificates.

Columbus Urban League – Reentry Services	Joey Green: 614-736-7981 James Moore: 614-747-1056	Email: jgreen@cul.org Email: jmoore@cul.org Website: www.cul.org	Office closed; staff working remotely.
Columbus Urban League – Eviction/Foreclosure Services	Rhonda Gaines: 614-736-7910 Linda Harris: 614-477-5966	Email: rgaines@cul.org Email: lharris@cul.org Website: www.cul.org	Office closed; staff working remotely.
Columbus Urban League – Financial Services/700 Credit Score	Elango Glenn: 614-736-9353 Doug Gaffney: 614-736-9564	Email: eglenn@cul.org Email: dgaffney@cul.org Website: www.cul.org	Office closed; staff working remotely.
Columbus Urban League – Employment Services/Ohio Means Jobs	Sy Saqfelhait: 614-559-4785	Email: ssaqfelhait@CUL.ORG Website: www.cul.org	Office closed; staff working remotely.
Columbus Urban League – Employment Services/Transitions Ex-Offender Services	Larry Thomas: 614-372-2197	Email: lthomas@cul.org Website: www.cul.org	Office closed; staff working remotely.
Columbus Urban League – Employment Services/Minority Business Assistance Center	Kimberly Gayle: 614-607-2618	Email: kgayle@CUL.ORG Website: www.cul.org	Office closed; staff working remotely.
Franklin County Veterans Service Commission	614-525-2505	Website: veteransservice@franklincountyohio.gov	Some programs/services suspended. Staff are working remotely to help with emergency food needs. Fastest route to assistance is to complete the financial assistance application (available outside the office and on the website) and submit by email, fax or drop box.
TAPP (Training Assessment Placement Project)	740-360-1633	Website: https://ohmanufacturing.org/tapp-training-assessment-and-placement-project/	Conducting testing and interviews by telephone and facetime. Officer and /or applicant can call.
Minute Men Staffing	West Columbus: 614-272-5772 North Columbus: 614-965-6800	Website: https://www.minutemeninc.com/	Open 8AM-4PM Mon-Fri, following social distancing guidelines.

HonestJobs.co	N/A	Website: https://honestjobs.co/	On-line job-search and application. Website operating as usual. Job postings updated on a regular basis.
Columbus Springs	614-908-2972	Website: https://columbussprings.com/	All substance abuse and mental health outpatient programs available fully online, from assessment to treatment. Call 24/7 or access services on-line.
DELAWARE COUNTY			
Delaware County Reentry	740-833-2573	Email: dbricker@co.delaware.oh.us	Call and leave a message, or email for information about resources.
Delaware County Department of Job and Family Services	JFS: 740-833-2300 Child Support: 740-833-2701	Website: https://jfs.co.delaware.oh.us/	Lobbies are open but people are encouraged to do business by phone. Documents can be placed in drop box between 7:30AM-5PM.
Southeast Healthcare	740-695-7795 (Delaware)	Website: https://www.southeasthc.org/	Open. In-person visits scheduled if necessary. Offering telehealth for new and existing clients.
Bridges Community Action Partnership	740-369-3184 (Delaware)	Website: http://www.bridgescap.org/	Working remotely. Call for assistance or a phone appointment.
HelpLine	Dial 2-1-1 or call 740-369-3316 or text helpline to 898211.	Website: https://helplinedelmor.org/ COVID Resources: https://helplinedelmor.org/covid19/	Information and referral and crisis line still available 24/7. Resource updates posted on-line and social media.
Delaware County Transit	740-363-3355	Email: information@ridedata.com Website: www.delcotransit.com	All fixed routes are suspended. Call for Free Demand Response for essential trips only.
Help Me Grow	Central Ohio Intake Contact is Action for Children: 614-656-3322	Website: https://odhgateway.odh.ohio.gov/ochids/public/refer	One referral to Help Me Grow opens the door to many programs that support families including Early Intervention, Home Visiting, Moms and Babies First, and the WIC Program.
WIC – Women Infants and Children	740-203-2050 (Delaware)	Website: Submit referral online: https://delawarehealth.org/women-infants-children/	Apply through central intake, above, or call.

FAIRFIELD COUNTY			
Fairfield County Reentry Coalition	740-652-7314	Email: valerie.carpico@fairfieldcountyohio.gov	No walk-ins. Call or email for information about local resources.
Lancaster-Fairfield Community Action	740-653-4146	Website: https://www.faircaa.org/	Main facility open for essential services, but doors are locked. Call before coming in. Non-emergency services are suspended.
Fairfield County 2-1-1 Information and Referral Services	Dial 2-1-1 or call 740-687-0500. Crisis Line available 24/7: 740-687-TALK.	Website: https://www.fairfieldcounty211.org/ COVID resources: https://www.fairfieldcounty211.org/COVID-19-Resources.html	Open 8AM-4PM Mon-Thurs and 8AM-noon Friday. Resource listings updated regularly and posted online and social media. Crisis Line still available 24/7.
Fairfield County Department of Job and Family Services – Public Assistance Programs	740-652-7889 Public Assistance Programs: Call 1-844-640-6446 to apply, renew, or make changes for cash, food, or medical assistance.	Website: https://www.fcjfs.org/ Or go to www.benefits.ohio.gov to apply, renew, or make changes for cash, food, or medical assistance.	Offices closed to the public. Services still available and accessible without requiring a visit inside the agency. Documents for all programs can be placed in the drop box located off the Main Street entrance. Please do not leave cash or checks in this box. No longer accepting PRC applications for assistance due to exceeded available funding.
Fairfield County Department of Job and Family Services – Workforce and Ohio Means Jobs	740-652-7889	Direct Phone lines and email addresses for workforce team: https://www.fcjfs.org/services/jobs/faq_contact_us	Office closed. Utilize www.ohiomeansjobs.com . Or, call.
Fairfield County Department of Job and Family Services – Child Support	740-652-7889	Website: https://www.fcjfs.org/services/child_support Direct phone lines and email addresses for case managers: https://www.fcjfs.org/services/child_support/contact_us The state web portal provides online access to report changes and view/print case and payment information: http://jfs.ohio.gov/ocs/custservwebportal/welcome2.stm	Office closed. The best way to report a change in your Fairfield County Job and Family Services Child Support case is through the state's web portal. Or, call. Payments can be made in person at the County's Drive Thru Payment Center located at 135 West Chestnut Street, Lancaster.

KNOX COUNTY			
Kno-Ho-Co Ashland Community Action Commission	740-397-0378 (Knox County)	Website: https://www.knohoco.org/	Open, but no face-to-face appointments. Call first.
Pathways of Central Ohio	Dial 2-1-1 or 800-544-1601, or text your zip code to 898211.	Website: https://pathwaysofcentralohio.com/ Search for resources: http://www.navigateresources.net/chic/Search.aspx	Lobby is closed. 2-1-1-/Crisis Hotline and on-line resource search still available 24/7.
LICKING COUNTY			
Licking County Reentry Alliance	740-527-3004 (voice mail)	Email: lcreentry2019@gmail.com	Call (leave voice message) or email for information about local resources.
Licking County Department of Job and Family Services	Public assistance: 740-670-8988 Workforce development: 740-670-8710	http://www.lickingcountyjfs.com/home.aspx Current Updates on Licking County Job & Family Services Facebook Page.	Many services available on-line or by phone. Drop box for documents.
LEADS Community Action Agency	740-349-8606	Website: http://leadscaa.org/	Open and accepting applications for Energy Assistance Programs, but no face-to-face appointments.
Pathways of Central Ohio	Dial 2-1-1 or 800-544-1601, or text your zip code to 898211. In Licking County, call 740-345-HELP (4357).	Website: https://pathwaysofcentralohio.com/ Search for resources: http://www.navigateresources.net/chic/Search.aspx	Lobby is closed. 2-1-1-/Crisis Hotline and on-line resource search still available 24/7.
Licking County Alcoholism Prevention Program (LAPP)	(740) 366-7303 MAT: 740-915-1492 Outreach Case Manager: 740-334-0139	Website: https://lapp.cc/ Facebook: www.facebook.com/LAPPohio/	Group activities suspended; other activities completed by phone or per counselor discretion. Access to the building is limited. Hours of operation: 8AM-5PM Mon-Thurs and 8AM-2PM Fri. All intakes and assessments completed by telephone 9AM-2PM Mon-Thurs.
MADISON COUNTY			
Bridges Community Action Partnership	740-852-3511 (Madison County)	Website: http://www.bridgescap.org/	Working remotely. Call for assistance or a phone appointment.
United Way of Clark, Champaign and Madison Counties	Dial 2-1-1 or call 855-868-9088	Website: https://www.uwccmc.org/ Search for resources: https://www.uwccmc.org/2-1-1	2-1-1 and searchable database available 24/7.

PICKAWAY COUNTY			
PICCA - Pickaway County Community Action Organization	740-477-1655	Website: https://www.picca.info/	Call. Office closed for public entry.
Pickaway Area Rural Transit	740-474-8835	Website: https://www.picca.info/transportation-1	Temporarily reducing services. Call to reserve ride ahead of time. Call 8AM-4PM weekdays.
2-1-1 Information and Referral (Scioto Paint Valley Mental Health Center)	Dial 2-1-1 or call 1-888-775-1260	Search online database at http://www.referweb.net/spvm/ Or email crisis@spvmhc.org . Emails will be answered within three business days.	2-1-1 and searchable database available as usual.
Pickaway County Department of Job and Family Services – Benefits	740-474-7588	Website: http://pickawayjfs.org/	Building is closed to the public. Secure document drop available. Call, or apply for benefits at: benefits.ohio.gov
Pickaway County Department of Job and Family Services – Ohio Means Jobs	740-571-0232	Website: http://pickawayjfs.org/	Building is closed to the public. Job Search at: ohiomeansjobs.com
Scioto Paint Valley Mental Health Center	740-947-7783	Website: http://www.spvmhc.org/index.html Facebook: Scioto Paint Valley Mental Health	Currently providing most services by telephone or other remote services. Hours: 8AM-5PM Mon-Fri.
UNION COUNTY			
Bridges Community Action Partnership	937-642-4986 (Union County)	Website: http://www.bridgescap.org/	Working remotely. Call for assistance or a phone appointment.
Union County Department of Job and Family Services	937-644-1010	Website: https://www.co.union.oh.us/department-of-job-family-services	Office closed. Documents for all programs can be mailed, faxed to 937-644-8700 or placed in a mail slot outside lobby doors.
Ohio Means Jobs – Union County	937-645-2018	Website: https://www.co.union.oh.us/department-of-job-family-services	Call for assistance 8AM-4:30PM Mon-Fri.
Minute Men Staffing	937-303-0078	Website: https://www.minutemeninc.com/	Open 8AM-4PM Mon-Fri, following social distancing guidelines.

This document is not inclusive of all available services or service providers in the areas indicated. It is to be used as a tool to assist those returning from incarceration to those areas or by those making referrals or appointment for those clients. Questions about these counties can be directed to Reentry Coordinator, Lisa Morgan @ 614-995-3771.