

**Ohio**

Department of  
Rehabilitation & Correction

John R. Kasich, Governor  
Gary C. Mohr, Director

# Bureau of Behavioral Health Services

Division of Recovery Services  
Annual Report  
Fiscal Year 2015



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## Recovery Services Transition to OhioMHAS - July 1, 2015

As part of Governor Kasich's FY 16-17 budget proposal released on February 2, 2015, a partnership was announced between the Ohio Department of Rehabilitation and Correction (DRC) and the Ohio Department of Mental Health and Addiction Services (OhioMHAS) that would leverage the combined expertise of each agency in order to provide increased treatment within the prisons and ensure a better connection to clinical and recovery supports for offenders upon release. This partnership included the transitioning of DRC Recovery Services staff to OhioMHAS effective July 1, 2015.

The mission of DRC's Division of Recovery Services is to provide evidence-based treatment so that offenders possess the necessary skills to remain drug free upon release from prison to the community. OhioMHAS has the resources and expertise to provide effective recovery services treatment in the community. It makes sense for DRC to partner with OhioMHAS in a manner that will promote a seamless continuity of care for offenders as they are released into the community.

This transition will enhance the current level of services within DRC prisons, while at the same time allowing OhioMHAS to put in place an unrivaled community care structure that will provide linked treatment opportunities for offenders upon release from prison. Some of the other added benefits of this transition are:

- A significant expansion of the number of Recovery Services staff within DRC facilities,
- Continuation of the evidenced-based model of treatment currently provided by DRC Recovery Services,
- Increased treatment capacity and opportunities within DRC facilities,
- Development and implementation of a community network of designated treatment centers and other supports for released offenders so they can continue their treatment and thereby ensure continued stability.

Change can be difficult, but this is a momentous opportunity for both agencies as the expansion and transformation of services will allow more persons who need care to be identified and engaged in treatment within Ohio's prisons and communities. Both agencies are equally committed to the valuable staff who will take part in this transformation. This transformation is being carried out by the dedicated individuals that are committed to the missions of both DRC and OhioMHAS. The result of this transformation will be effectively aiding those in need of services to better connect with solid support, reducing the likelihood that they will reoffend and thereby making a very real difference in Ohio communities.



## Overview

The Ohio Department of Rehabilitation and Correction (DRC) is committed to providing a comprehensive continuum of alcohol and other drug (AOD) treatment services. The continuum begins at DRC reception centers where inmates receive an AOD screening. For inmates with AOD problems identified by the screening, the next phase of the AOD treatment continuum is provided at parent institutions. A variety of treatment services are offered based on the institutional mission, physical capacity and staffing. Inmate participation in these programs is completely/strictly voluntary.

Upon completion of a treatment program, the counselor works with the inmate to develop a continuing care plan. This plan will include participation in institutional AOD aftercare activities while incarcerated and a referral to community care when released. AOD services for offenders under DRC supervision in the community are coordinated by eight Chemical Dependency Specialists (CDS). The CDS's are responsible for developing treatment resources, making referrals and providing AOD assessments and interim services to aid with transition back into the community/society.

## State Partners

Ohio Department of Mental Health and Addiction Services (OhioMHAS), Columbus, Ohio

- OASIS Therapeutic Community at Pickaway Correctional Institution

## Community Partners

### CompDrug, Inc., Columbus, Ohio

- TAPESTRY Therapeutic Community at Ohio Reformatory for Women
- Conquest Therapeutic Community at Chillicothe Correctional Institution
- Stepping Stones at Grafton Correctional Institution

### Community Assessment Treatment Services, Cleveland, Ohio

- Day Treatment Program at Northeast Reintegration Center

### Alcoholics Anonymous

### Narcotics Anonymous

### Cocaine Anonymous

### Dual Recovery Anonymous

### Celebrate Recovery



## Recovery Services Reentry Initiatives

The link between substance abuse and criminal activity has been well documented. Research shows that the treatment of drug abusing offenders while incarcerated can be very effective. Additional research also shows that treatment gains while incarcerated can be diminished unless follow-up services are utilized in the community.

The following initiatives comprise the Division of Recovery Services' efforts to provide a seamless system of transition to the community for offenders who have completed AOD treatment while incarcerated:

- **Chemical Dependency Specialists (CDS)**

The CDS's are charged with ensuring that offenders are appropriately linked with community aftercare services. A total of eight CDS staff are located throughout the state. CDS staff is responsible for the following:

- assessing offender needs
- refer to support and treatment activities
- increasing access to community AOD programs
- conducting some direct treatment
- crisis intervention

- **Tapestry Alumni Association**

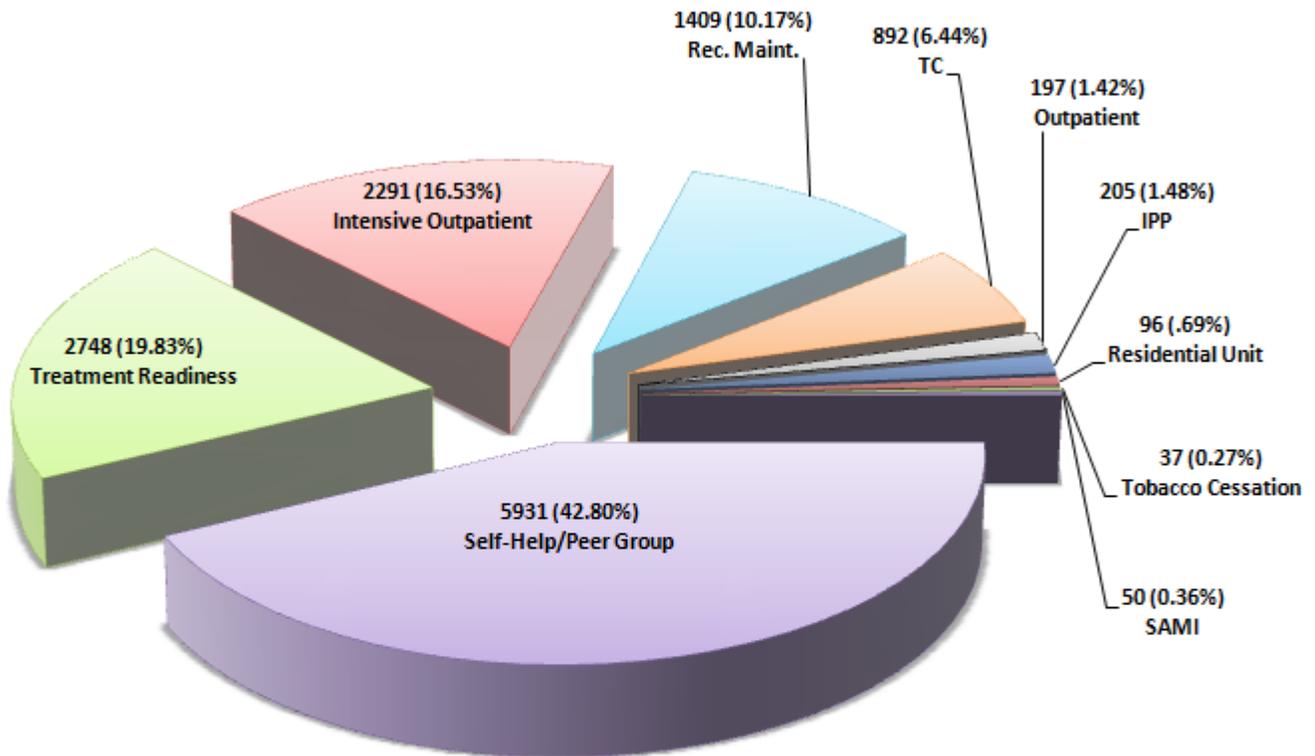
The Tapestry Alumni Association is composed of over 700 women who have completed the Therapeutic Community (TC) program at ORW and returned to the community. Their goal is to continue personal growth and remain in recovery. They meet every six-weeks in several Ohio cities to discuss projects and activities in which they can support each other, encourage and be role models for those women currently in the Tapestry TC, and give back to the community.

- **Winners Circles**

The purpose of Winners Circle is to create a means for ex-offenders to live safe, sober and crime-free lifestyles. Together, members develop pro-social tools to apply to problems related to addiction and criminal activity. Groups meet on a weekly basis to discuss the challenges and complexities of life unique to people who have been incarcerated.



## ODRC Inmate Participants in AOD Programming Number and Percent of Participants in FY 2015 13,856 (100%)



- Self-Help/Peer Group
- Treatment Readiness
- Intensive Outpatient
- Recovery Maintenance
- Therapeutic Community
- Outpatient
- Intensive Program Prison
- Residential Unit
- Tobacco Cessation
- Substance Abuse/Mentally Ill



## Definitions

**Alcohol and Other Drug Education Service** – An AOD service that helps to deliver the knowledge of the consequences and effects of substance use. This is a 24-hour program that will be conducted at a minimum of 2 hours per week. This service will be used for ancillary programming and can be offered to general population inmates. When this service is used as ancillary programming for IOP participants it must be facilitated by licensed Recovery Services staff members. When this service is used for general population inmates it may be facilitated by either licensed Recovery Services staff members, institution staff or volunteers.

**AOD Treatment Readiness Program** - The AOD Treatment Readiness Program is a 60-hour program delivered daily for a minimum of 15 hours a week. A minimum of ten of the hours must be cognitive behavioral treatment specific. The remaining hours shall consist of ancillary services. This program incorporates the stages of change model to focus on participant motivation and readiness that will enhance treatment engagement and retention. This program is offered to Recovery Services level 2 and 3 inmates.

**Intensive Outpatient Program (IOP)** – The Intensive Outpatient Program is a 180 hour program that provides treatment services delivered daily for a minimum of 15 hours a week. A minimum of ten of the hours must be cognitive behavioral treatment specific. The remaining hours will consist of ancillary services.

**Recovery Maintenance Program** – Recovery services provided following the successful completion of the Recovery Services Intensive Outpatient Program that consists of two 1-hour, or one 2-hour professionally facilitated group meetings per week for a total of 8 weeks (16 sessions).

**Recovery Services Level of Care (RSL)** – The Recovery Services level of Care designates the level of need for AOD Services: R0 = None, R1 = Minimal Need, R2 = Moderate Need, R3 = Considerable Need.

**Intensive Program Prison (IPP)** – A 90-day program focusing on education, training, work, substance abuse treatment, community service, conservation work, and/or other programs designed to provide intensive programming for eligible inmates in accordance with Ohio Revised Code 5120.32. Upon successful completion of this program, the inmate's sentence may be reduced to 90 days and the inmate will then serve a transitional type of detention followed by a release under post-release control sanctions or, in the alternative, will be placed immediately under post-release control sanctions.

**Outpatient Services (OP)** – Treatment Services that are provided less than eight hours per week in regularly scheduled sessions for program participants who reside in general population.



**Recovery Services Residential Unit (Res.)** – Delivers cognitive behavioral treatment services to inmates residing in a common living area. Recovery Services Residential Units shall consist of three months of cognitive behavioral treatment services and two months of continuing care services.

**Self-Help / Fellowship / Alcoholic Anonymous (AA) / Narcotics Anonymous (NA) Meetings** – An independent support / fellowship group organized by and for drug abusers and alcoholics to help members achieve and maintain abstinence and/or cope with the effects of drugs and alcohol.

**Substance Abuse and Mentally Ill (SAMI)** – Treatment serves that are provided for those inmates determined to have co-occurring substance use and mental health issues.

**Texas Christian University Drug Screen 5 (TCU)** – The TCU is an instrument that serves to identify individuals with a history of drug use or dependency and who therefore should be eligible for treatment options.

**Therapeutic Community (TC)** – A treatment modality that uses an offender hierarchy in which treatment stages are used to reflect personal and program growth.

**Voluntary Tobacco Cessation Program** – A structured voluntary program of education, group discussion, counseling, peer support and written assignments to assist inmates in achieving a tobacco free lifestyle.



## Key

wk.	Weeks
mo.	Months
bd.	Beds
sp.	Spaces
AOCI	Allen/Oakwood Correctional Institution
BeCI	Belmont Correctional Institution
CCI	Chillicothe Correctional Institution
CRC	Correctional Reception Center
DCI	Dayton Correctional Institution
FMC	Franklin Medical Center
GCI	Grafton Correctional Institution
LaECI	Lake Erie Correctional Institution
LeCI	Lebanon Correctional Institution
LoCI	London Correctional Institution
LorCI	Lorain Correctional Institution
MaCI	Madison Correctional Institution
ManCI	Mansfield Correctional Institution
MCI	Marion Correctional Institution
NCI	Noble Correctional Institution
NCCC	North Central Correctional Complex
NeRC	Northeast Reintegration Center
OSP	Ohio State Penitentiary
PCI	Pickaway Correctional Institution
RiCI	Richland Correctional Institution
RCI	Ross Correctional Institution
SCC – H	Southeastern Correctional Complex – Hocking Unit
SCC – L	Southeastern Correctional Complex – Lancaster Unit
SOCF	Southern Ohio Correctional Facility
ToCI	Toledo Correctional Institution
TCI	Trumbull Correctional Institution
WCI	Warren Correctional Institution



**Alcohol and Other Drug (AOD) Services Profile - FY 2015**

Inst.	Long-term AOD Programs available and program length and capacity						Out Patient Programs Available			Self-Help and Fellowship Services Available				Mandatory AOD
	T.C.'s	Res.	IOP	IPP	Program Length	Program Capacity	Out Patient	Tobacco Cessation	SAMI	Self Help	A.A.	N.A.	Other Fellowship	Prog.
AOCI			1		6 mo.	45 sp.								
BECI				1	3 mo.	36 bd.								
			1		6 mo.	60 sp.								
CCI	1				12 mo.	100 bd.								
			1		6 mo.	45 sp.								
CRC			1		6 mo.	15 sp.								
DCI			1		6 mo.	120 sp.								
FMC			1		6 mo.	15 sp.								
GCI	1				12 mo.	100 bd.								
			1		6 mo.	45 sp.								
LAECI*			1		6 mo.	45 sp.								
LECI			1		6 mo.	45 sp.								
				1	3 mo.	24 bd.								
LOCI		1			3 mo.	60 bd.								
			1		6 mo.	35 sp.								
LORCI			1		6 mo.	45 sp.								
MACI			1		6 mo.	42 sp.								
				1	3 mo.	24 bd.								
MANCI			1		6 mo.	60 sp.								
MCI			1		6 mo.	45 sp.								
NCI			1		6 mo.	60 sp.								
NCCC*			1		6 mo.	60 sp.								
NERC			1		6 mo.	30 sp.								
	1				15 mo.	90 bd.								
ORW			1		6 mo.	60 sp.								
				1	3 mo.	15 bd.								
OSP														
	1				12 mo.	145 bd.								
PCI			1		6 mo.	60 sp.								
				1	3 mo.	30 bd.								
RICI			1		6 mo.	45 sp.								
RCI			1		6 mo.	45 bd.								
SCC - H			1		6 mo.	15 sp.								
SCC - L			1		6 mo.	30 sp.								
SOCF			1		6 mo.	45 sp.								
TOCI			1		6 mo.	30 sp.								
TCI			1		6 mo.	45 sp.								
		1			3 mo.	48 bd.								
WCI			1		6 mo.	30 sp.								
<b>Total</b>	<b>4</b>	<b>2</b>	<b>25</b>	<b>6</b>		<b>1217 sp.</b> <b>717 bd.</b>	<b>3</b>	<b>27</b>	<b>2</b>	<b>11</b>	<b>28</b>	<b>28</b>	<b>21</b>	<b>1</b>

Shaded cells under the various headings indicate the type of AOD Programs available at each institution

\* Private Institutions



## Statistical Summaries - FY 2015

### Alcohol and Other Drug Treatment Programs FY 2015

Treatment Environment	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
Therapeutic Community	435	255	637	892	170	269	453	892
Residential Intensive Program	108	21	75	96	11	56	29	96
Prison	129	53	152	205	27	100	78	205
Treatment Readiness	1,053	218	2,530	2,748	382	1,777	589	2,748
Intensive Outpatient	1,217	311	1,980	2,291	443	1,417	431	2,291
Recovery Maintenance	1,137	188	1,221	1,409	909	156	344	1,409
<b>Total</b>	<b>4,079</b>	<b>1,046</b>	<b>6,595</b>	<b>7,641</b>	<b>1,942</b>	<b>3,775</b>	<b>1,924</b>	<b>7,641</b>

### Alcohol and Other Drug Ancillary Services FY 2015

Treatment Environment	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
Outpatient	105	52	145	197	34	123	40	197
Self-help Groups	674	-----	-----	5,931	-----	-----	-----	5,931
Tobacco Cessation Voluntary	643	0	37	37	6	19	12	37
Recovery Maintenance	22	10	40	50	19	31	0	50
<b>Total</b>	<b>1,444</b>	<b>62</b>	<b>222</b>	<b>6,215</b>	<b>59</b>	<b>173</b>	<b>52</b>	<b>6,215</b>



**Reception Centers - Alcohol and Other Drugs (AOD) Education,  
Texas Christian University AOD Screening (TCU) & Detoxification Services - FY 2015**

Institution	Number of inmates receiving AOD Education	Number of inmates completing the TCU	Number of inmates receiving detoxification services
CRC	4,538	10,743	35
LORCI	0	8,009	0
ORW	1,297	2,459	4
<b>Total</b>	<b>5,835</b>	<b>21,211</b>	<b>39</b>

**Parent Institutions - Texas Christian University AOD Screening (TCU) - FY 2015  
& Parent Institutions - DUI Screening and Programming - FY 2015**

Number of inmates completing a TCU at Parent Institution	Number of DUI inmates screened	Number of DUI inmates accepting services
2,088	571	446

**Mandatory Substance Abuse Program  
for Inmates who have Positive Drug Test - FY 2015**

Accepted in Program	Completed	Did Not Complete
16	14	2

\* Mandatory program are available at the following institution: WCI

**Alcoholics, Narcotics Anonymous and other Fellowship Meetings - FY 2015**

Type of Meeting	Number of Meetings held in FY 2015	Meeting Attendance in FY 2015	Average Meeting Attendance
A.A. Meeting	2,742	18,442	6.73
N.A. Meeting	2,231	16,404	7.35
Other Fellowship Meetings	3,807	16,047	4.22



### Therapeutic Communities - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
CCI	100	32	185	217	57	37	123	217
GCI	100	33	140	173	55	25	93	173
ORW	90	81	107	188	21	70	97	188
PCI	145	109	205	314	37	137	140	314
<b>Total</b>	<b>435</b>	<b>255</b>	<b>637</b>	<b>892</b>	<b>170</b>	<b>269</b>	<b>453</b>	<b>892</b>

### Residential Services - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
LOCI	60	0	60	60	9	27	24	60
WCI	48	21	15	36	2	29	5	36
<b>Total</b>	<b>108</b>	<b>21</b>	<b>75</b>	<b>96</b>	<b>11</b>	<b>56</b>	<b>29</b>	<b>96</b>

### AOD Intensive Program Prison - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
BECI	36	30	39	69	6	41	22	69
LOCI	24	0	16	16	3	0	13	16
MACI	24	0	0	0	0	0	0	0
ORW	15	13	33	46	1	18	27	46
PCI	30	10	64	74	17	41	16	74
<b>Total</b>	<b>129</b>	<b>53</b>	<b>152</b>	<b>205</b>	<b>27</b>	<b>100</b>	<b>78</b>	<b>205</b>



**Treatment Readiness Program - FY 2015**

<b>Institution</b>	<b>Program Capacity</b>	<b>Clients at start of FY 2015</b>	<b>New Admissions in FY 2015</b>	<b>Total Participants in FY 2015</b>	<b>Early Terminations</b>	<b>Successful Completions</b>	<b>Carried Over to July FY 2015</b>	<b>Total</b>
AOCI	45	0	65	65	10	46	9	65
BECI	60	13	122	135	18	97	20	135
CCI	45	30	103	133	18	103	12	133
CRC	15	0	28	28	4	24	0	28
DCI	60	0	165	165	6	0	159	165
FMC	15	0	20	20	3	17	0	20
GCI	45	42	111	153	21	122	10	153
LAECI	45	0	133	133	19	99	15	133
LECI	36	0	99	99	19	34	46	99
LOCI	45	0	73	73	8	0	65	73
LORCI	15	0	38	38	9	16	13	38
MACI	42	0	142	142	20	122	0	142
MANCI	60	15	120	135	19	108	8	135
MCI	45	28	167	195	5	109	81	195
NCI	45	14	208	222	33	168	21	222
NCCC	60	27	105	132	31	91	10	132
NERC	30	0	121	121	10	96	15	121
ORW	60	0	138	138	8	130	0	138
PCI	15	11	88	99	27	25	47	99
RICI	30	0	74	74	8	66	0	74
RCI	45	0	102	102	33	69	0	102
SCC - H	15	12	39	51	10	21	20	51
SCC - L	30	26	135	161	25	136	0	161
SOCF	15	0	14	14	3	10	1	14
TOCI	30	0	34	34	9	20	5	34
TCI	45	0	41	41	0	20	21	41
WCI	60	0	45	45	6	28	11	45
<b>Total</b>	<b>1,053</b>	<b>218</b>	<b>2,530</b>	<b>2,748</b>	<b>382</b>	<b>1,777</b>	<b>589</b>	<b>2,748</b>



### Intensive Outpatient Services - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
AOCI	45	8	37	45	9	31	5	45
BECI	60	14	92	106	18	73	15	106
CCI	45	25	100	125	15	84	26	125
CRC	15	13	47	60	7	34	19	60
DCI	120	45	174	219	34	72	113	219
FMC	15	9	17	26	0	24	2	26
GCI	45	0	122	122	12	88	22	122
LAECI	45	0	87	87	22	62	3	87
LECI	45	11	30	41	17	18	6	41
LOCI	35	0	32	32	7	0	25	32
LORCI	45	18	29	47	15	25	7	47
MACI	42	18	123	141	34	107	0	141
MANCI	60	0	95	95	24	57	14	95
MCI	45	28	102	130	17	106	7	130
NCI	60	31	141	172	39	96	37	172
NCCC	60	6	102	108	16	89	3	108
NERC	30	0	96	96	26	70	0	96
ORW	60	0	124	124	25	99	0	124
PCI	60	32	69	101	33	40	28	101
RICI	45	15	55	70	14	46	10	70
RCI	45	0	62	62	7	24	31	62
SCC - H	15	12	23	35	14	13	8	35
SCC - L	30	0	136	136	16	70	50	136
SOCF	45	6	10	16	5	11	0	16
TOCI	30	20	20	40	7	33	0	40
TCI	45	0	27	27	1	26	0	27
WCI	30	0	28	28	9	19	0	28
<b>Total</b>	<b>1,217</b>	<b>311</b>	<b>1,980</b>	<b>2,291</b>	<b>443</b>	<b>1,417</b>	<b>431</b>	<b>2,291</b>



### Recovery Maintenance Program - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
AOCI	45	11	31	42	1	27	14	42
BECI	60	3	40	43	4	34	5	43
CCI	45	10	74	84	5	63	16	84
CRC	15	0	30	30	1	7	22	30
DCI	60	0	71	71	0	56	15	71
FMC	15	0	31	31	0	25	6	31
GCI	45	19	106	125	25	73	27	125
LAECI	45	23	50	73	10	51	12	73
LECI	45	0	27	27	2	25	0	27
LOCI	30	0	20	20	2	0	18	20
LORCI	45	8	24	32	8	16	8	32
MACI	42	0	91	91	4	31	56	91
MANCI	60	13	63	76	12	52	12	76
MCI	45	0	46	46	0	27	19	46
NCI	60	20	78	98	1	97	0	98
NCCC	60	4	42	46	14	32	0	46
NERC	30	28	68	96	19	44	33	96
ORW	60	29	57	86	3	29	54	86
PCI	60	0	41	41	4	27	10	41
RICI	30	0	42	42	4	38	0	42
RCI	45	7	29	36	10	26	0	36
SCC - H	15	7	13	20	2	13	5	20
SCC - L	30	0	44	44	10	34	0	44
SOCF	45	6	10	16	3	8	5	16
TOCI	30	0	30	30	5	19	6	30
TCI	45	0	29	29	1	28	0	29
WCI	30	0	34	34	6	27	1	34
<b>Total</b>	<b>1,137</b>	<b>188</b>	<b>1,221</b>	<b>1,409</b>	<b>156</b>	<b>909</b>	<b>344</b>	<b>1,409</b>

### Outpatient Services - FY 2015

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
ORW	35	0	24	24	0	24	0	24
OSP	25	42	121	163	30	99	34	163
WCI	45	10	0	10	4	0	6	10
<b>Total</b>	<b>105</b>	<b>52</b>	<b>145</b>	<b>197</b>	<b>34</b>	<b>123</b>	<b>40</b>	<b>197</b>



**Self-Help/Peer Groups - FY 2015**

Institution	Program Capacity	Number of Services	Total Participants in 2015	Institution	Program Capacity	Number of Services	Total Participants in 2015
AOCI	100	4	412	MCI	140	10	1142
CCI	20	4	941	NERC	48	4	444
CRC	30	3	496	PCI	60	2	28
DCI	90	1	1750	SCC - L	60	2	336
FMC	30	1	171	WCI	36	3	69
LOCI	60	2	142				
<b>Grand Total</b>	<b>674</b>	<b>36</b>	<b>5,931</b>				

**Tobacco Cessation Services Voluntary - FY 2015**

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
LECI	12	0	10	10	1	9	0	10
RCI	20	0	27	27	5	10	12	27
<b>Total</b>	<b>32</b>	<b>0</b>	<b>37</b>	<b>37</b>	<b>6</b>	<b>19</b>	<b>12</b>	<b>37</b>

**Substance Abuse/Mentall ill Services - FY 2015**

Institution	Program Capacity	Clients at start of FY 2015	New Admissions in FY 2015	Total Participants in FY 2015	Early Terminations	Successful Completions	Carried Over to July FY 2015	Total
LECI	14	10	11	21	6	15	0	21
RCI	8	0	29	29	13	16	0	29
<b>Total</b>	<b>22</b>	<b>10</b>	<b>40</b>	<b>50</b>	<b>19</b>	<b>31</b>	<b>0</b>	<b>50</b>

# Ohio Department of Rehabilitation and Correction Bureau of Recovery Services

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